

Letting NHS staff know about support needs **- more information for the event 8 February**

Sometimes people with a learning disability, autism or both need support to help use health services. An example of a health service is the doctor's surgery or a hospital.

If healthcare services know you need support they should be able to make reasonable adjustments. Reasonable adjustments are things like extra time with your doctor, giving you easy read information or more support to understand.

Sometimes healthcare staff do not know when people need extra support. This means disabled people can miss out on getting the reasonable adjustments they need.

NHS England want to put a note on your health record to tell NHS staff that you need extra help or support. The note on your record is called a 'flag'. The flag could tell NHS staff:

- About your disability and how it affects you
- What help you would need to use health services
- What NHS staff can do to make things easy for you, for example give you longer appointments

This information would be seen by doctors and nurses in all health services you might use, for example in hospitals and at the doctor's surgery. They would find the information on your health record, on the computer. They would use this information to make sure they give you the best care possible.

You would choose what information was on your record, and what information you did not want to share. This has not been done yet. The NHS want to find out what you think. We want to hear thoughts about this idea at the event.

The workshops will all be very different, so people with different interests and skills can be involved in different ways.

Morning

- (1) Who should know what about you – to make healthcare accessible
- (2) What staff need to know about support for autistic people – to make healthcare accessible
- (3) How doctors can help people decide what information to share.

Afternoon

- (4) Tell us how it is for you- what would you find helpful to share to make healthcare accessible to you.
- (5) Design a campaign!
- (6) Summary Care Records – what they are and how we can get more people using them

[Online booking form](#)

[Video invitation of this link](#)

For easy read version of this email and booking form, email engage@nhs.net

This information can be made available in alternative formats, such as easy read or large print, and may be available in alternative languages, upon request. Please contact the Learning Disability and Autism Engagement Team on engage@nhs.net.